

**SPEECH FOR COMMISSIONERS' AWARD OF EXCELLENCE
2018 ANNUAL WINNER**

FIRST, SOME BACKGROUND:

The County Commissioners' Award of Excellence recognizes employees who consistently provide outstanding service and work that demonstrates exemplary personal commitment to Lancaster County.

Employees may be nominated for the award based on the following criteria: Safety, Productivity, Loss Prevention, Customer Relations, or Valor.

Nominations are reviewed by the Commissioners' Award of Excellence Committee. The committee members are representative of the various bargaining units and classified employees. Committee members are: (Representing AFSCME) Scott Gagner, Debra Haeffner; (Representing Correctional Officers Union) Todd Styskal; (Representing unrepresented employees and the Employee Advisory Team) Mike Holle and Margaret Bohy; and (County Board representative) Minette Genuchi.

If there are members of the Commissioners' Award of Excellence Committee present, will they please stand and be recognized.

In 2018, Lancaster County had 885 regular employees. Five County employees were honored with the Four Monthly Awards we presented in 2018. Monthly winners received a plaque and a day off.

Today we are honoring the Annual Winner and they will receive a plaque and 2 days off.

**NOW, FOR THE COMMISSIONERS AWARD OF
EXCELLENCE 2018 ANNUAL AWARD:**

Christina Collins – Human Services

Christina Collins works as a General Assistance Representative and began working for the County on February 1, 2005. She was nominated by Cynthia Covert, General Assistance Officer, in the categories of Productivity and Loss Prevention. Christina's job duties increased due to the retirement of a co-worker. She went from handling Accounts Receivable to also handling Accounts Payable. She worked diligently to decrease General Assistance's outstanding account balances from approximately \$365,000 to \$8,000. During the development of the new General Assistance database, Christina worked very closely with Information Services and was able to help streamline the billing process and make the entire billing system more efficient and user-friendly. Since taking on the additional role, the General Assistance revenue through reimbursements from providers has doubled and resulted in over \$300,000 in additional revenue. Christina has continuously demonstrated cost efficient strategies and suggestions for the department.

(Make Presentation of award and allow Sara Hoyle, Cynthia Covert and/or Christina Collins, to comment.)

Congratulations to Christina - Please join us with a round of applause.