

Sara J. Hoyle

From: brett smith <brettismith@yahoo.com>
Sent: Sunday, December 02, 2018 2:46 PM
To: Sara J. Hoyle; Cynthia A. Covert
Cc: Cassidy Shelly
Subject: Havelock Physical Therapy - General Assistance contract

Dear Ms. Hoyle, I have decided to terminate the agreement to provide physical therapy services to Lancaster County General Assistance patients. There was a provision added to the contract where as if a client became Medicaid eligible that Lancaster County would be reimbursed and we would be responsible to file a claim with Medicaid. We have been burned several times when we had provided the service, was paid by Lancaster County and after a lengthy period of time was asked to be reimbursed from Lancaster County. We then had to file our claim with Medicaid which added costs to us only to be denied as we needed to pre-authorize the services.

Just recently there was a delay in billing on our part when we had resubmitted a claim and it had exceeded the 90 day clause in the contract so it was denied yet Lancaster County has requested reimbursement and wanted us to file with Medicaid over a year later when a patient would become Medicaid eligible. Ms. Cassidy representing our office spoke with Ms. Covert who informed her that there was no grace period. Although it wasn't a lot of money if that is the cooperation we get, we don't need to participate in this partnership.

This communication will serve as a 30 day written notice that we are terminating our agreement and I will follow up with a formal letter which I will fax to you tomorrow @ 402-441-3099.

My partner and I have provided physical therapy services in north Lincoln specifically the Havelock area for the General Assistance patients as a moral responsibility. It has become a financial burden to our clinic especially when we don't get any reimbursement after providing these services and the best case scenario is getting reimbursed at Medicaid rate which doesn't even cover our costs. Respectfully, Brett I. Smith, PT, DPT, ATC Owner, Havelock Physical Therapy