



Lincoln/Lancaster Human Services

2017 Department Report

Sara Hoyle, Director



Mission

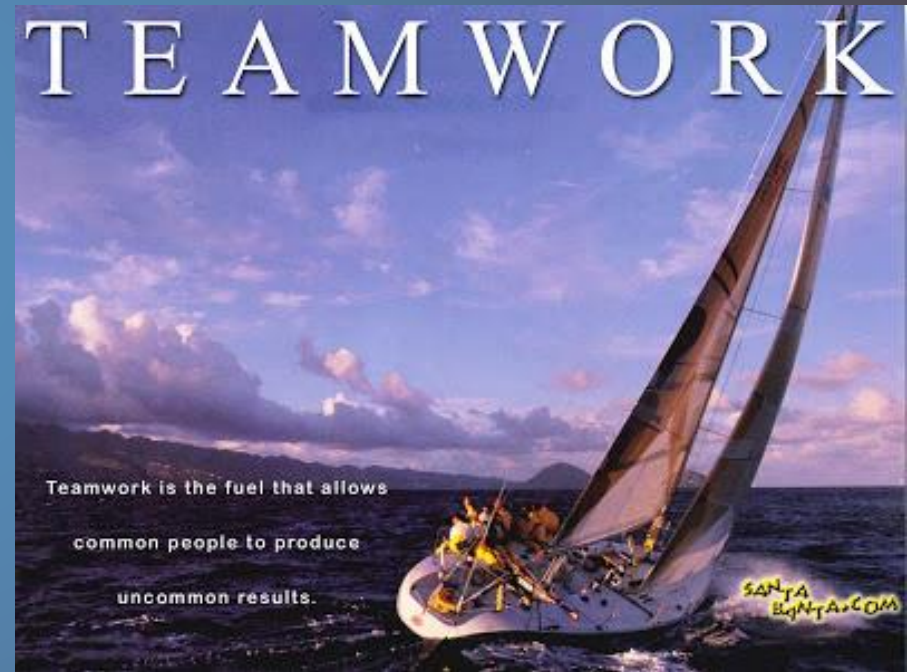
Lincoln/Lancaster County Human Services serves as a guide to Lancaster County and the City of Lincoln to respond to human needs in order to achieve the highest level of self-sufficiency, safety, and quality of life possible through a collaborative approach that is expedient and cost effective to Lancaster County citizens.

“It was once said that the moral test of government is how that government treats those who are in the dawn of life, the children; those who are in the twilight of life, the elderly; and those who are in the shadows of life, the sick, the needy and the handicapped”.

-Hubert H. Humphrey

Office Overview

- Funded Jointly through City and County
- 12 Staff
 - 5 General Assistance Employees
 - 5 Juvenile Justice Employees
 - 1 Administrative Assistant
 - 1 Director
- 3.5 Million in Grants and Contracts
- 250 Contracts
- Over 1,500 Clients Served Annually





Direct Services

Early Assessments

Facilitation and Data Collection for Disproportionate Minority Contact Committee

Case Manage Clients on General Assistance

Supervision of Pre-Adjudicated Youth

Facilitation of Systems Meetings & Coordination

Provide Assistance to Non-Profit Agencies

Coordination of Operation Tipping Point with LPD

Determine Eligibility of Applicants for General Assistance

Participate in a Variety of Community Initiatives

Administer School Based Diversion Programs

Screen for Cremation Assistance

Educate and Provide Input on Local and State Initiatives

Coordination of Truancy Diversion Program

Work with Medicaid for Reimbursement of Services

Grant Administration



Juvenile Early Assessment and Diversion

Early Assessment

Truancy Diversion

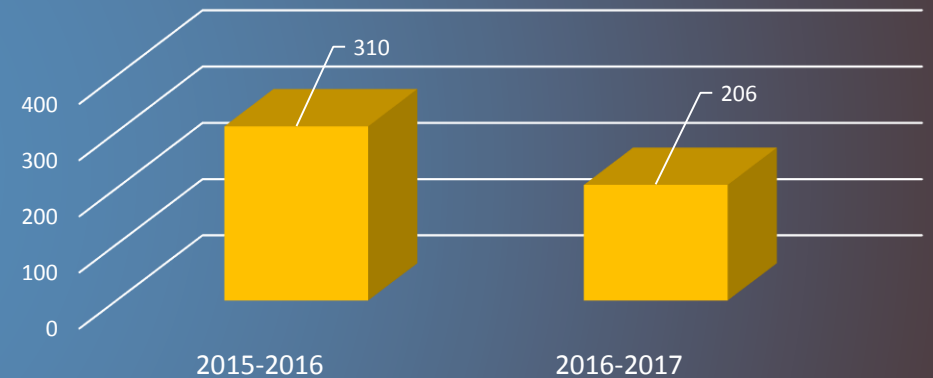
School Based Diversion

Diversion & Intensive Diversion

Truancy Diversion

- Over 300 participants since 2010
(approx. 50 per year)
- 3 Middle Schools (minimal enrollment)
- 4 High Schools (majority enrollment)
- 39 active students enrolled
- UNL evaluation
- Decrease in Court Involved Truancy Cases
- LINCS

Truancy Filings in Juvenile Court



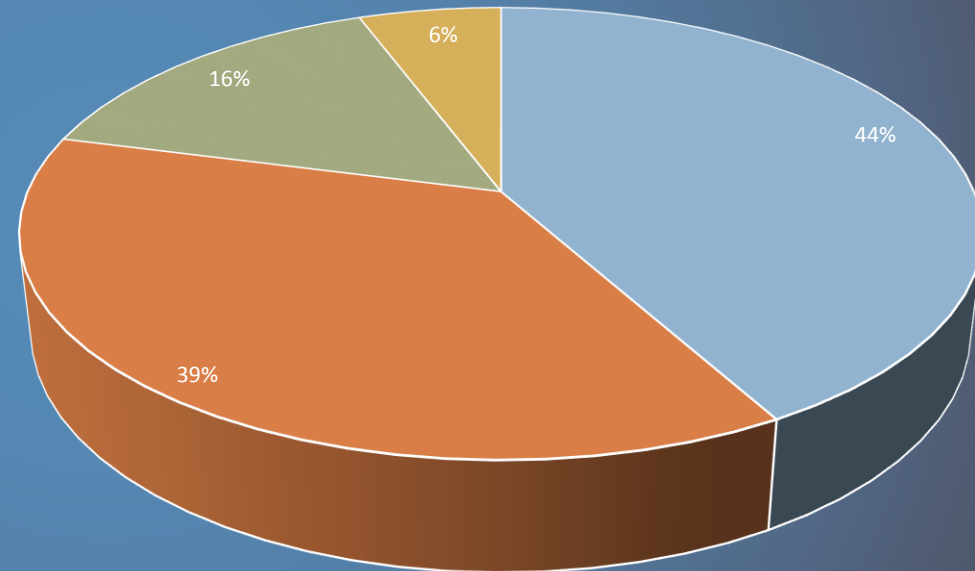
Lowest filings since 2006

Early Assessment

741 out of 814 families referred completed Assessments (91%)



Outcomes



□ Diversion □ No Charged □ Juvenile Court □ Pending

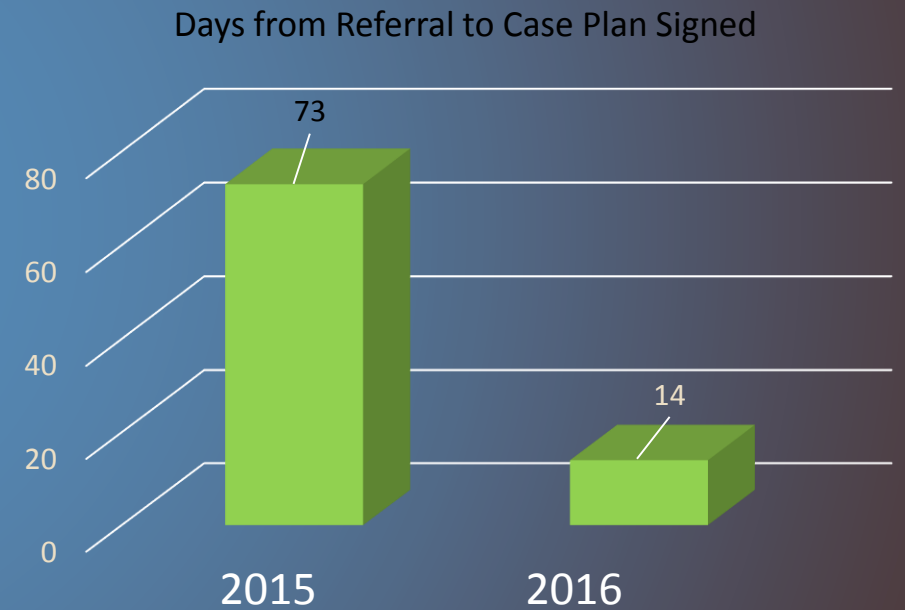


RESTORE

- Thirty-Seven percent of all offenses investigated by LPD are received at the County Attorney's office, reviewed, decision made, and sent onto Project RESTORE on the same day and 99% of all within 7 days of LPD investigation. Thirty-nine percent of contacts with family are made the same day of receipt by Project RESTORE and no eligible referrals have taken more than 7 days to contact.
- Ninety-Seven percent of youth who completed Project RESTORE avoided further juvenile justice exposure.
- Seventy-Six percent of youth accepted and completing Project RESTORE had no subsequent offense investigated by the Lincoln Police Department.
- Seventy-Five percent of youth accepted into and completing Project RESTORE had no subsequent LPS suspension.

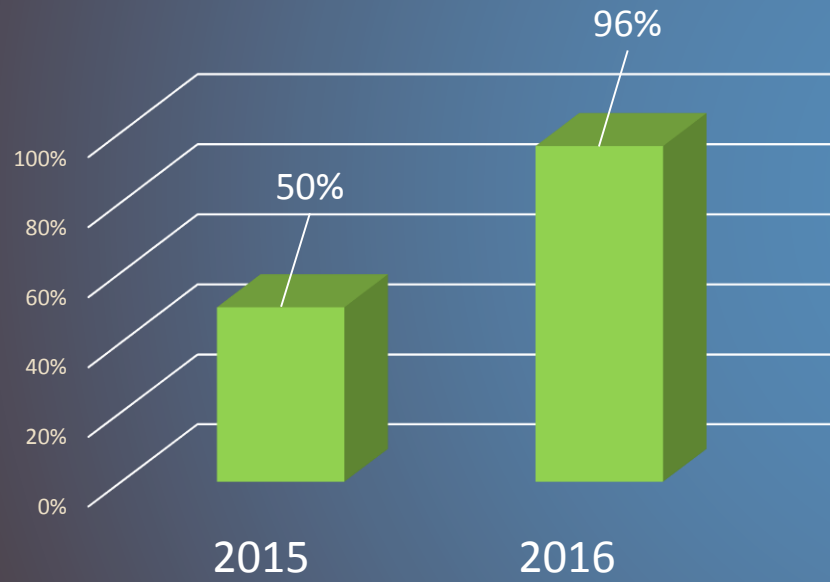
Juvenile Diversion & Intensive Diversion

- Fee Reduced by over 50%
- Community Partnerships
- On-line Courses
- 90% of youth did not receive a new law violation after 6 months
- Higher Risk Youth on Diversion
- 2016 – 542 youth enrolled
- 2017 – 225 youth enrolled (300 - 350 projected)

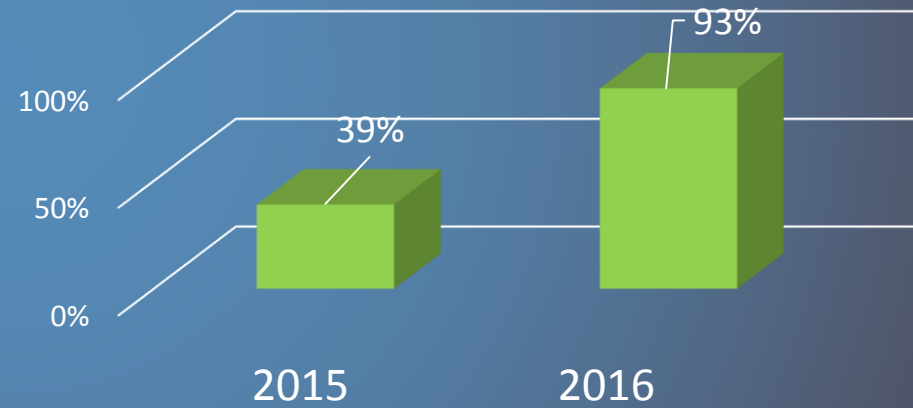


Juvenile Diversion Enrollment

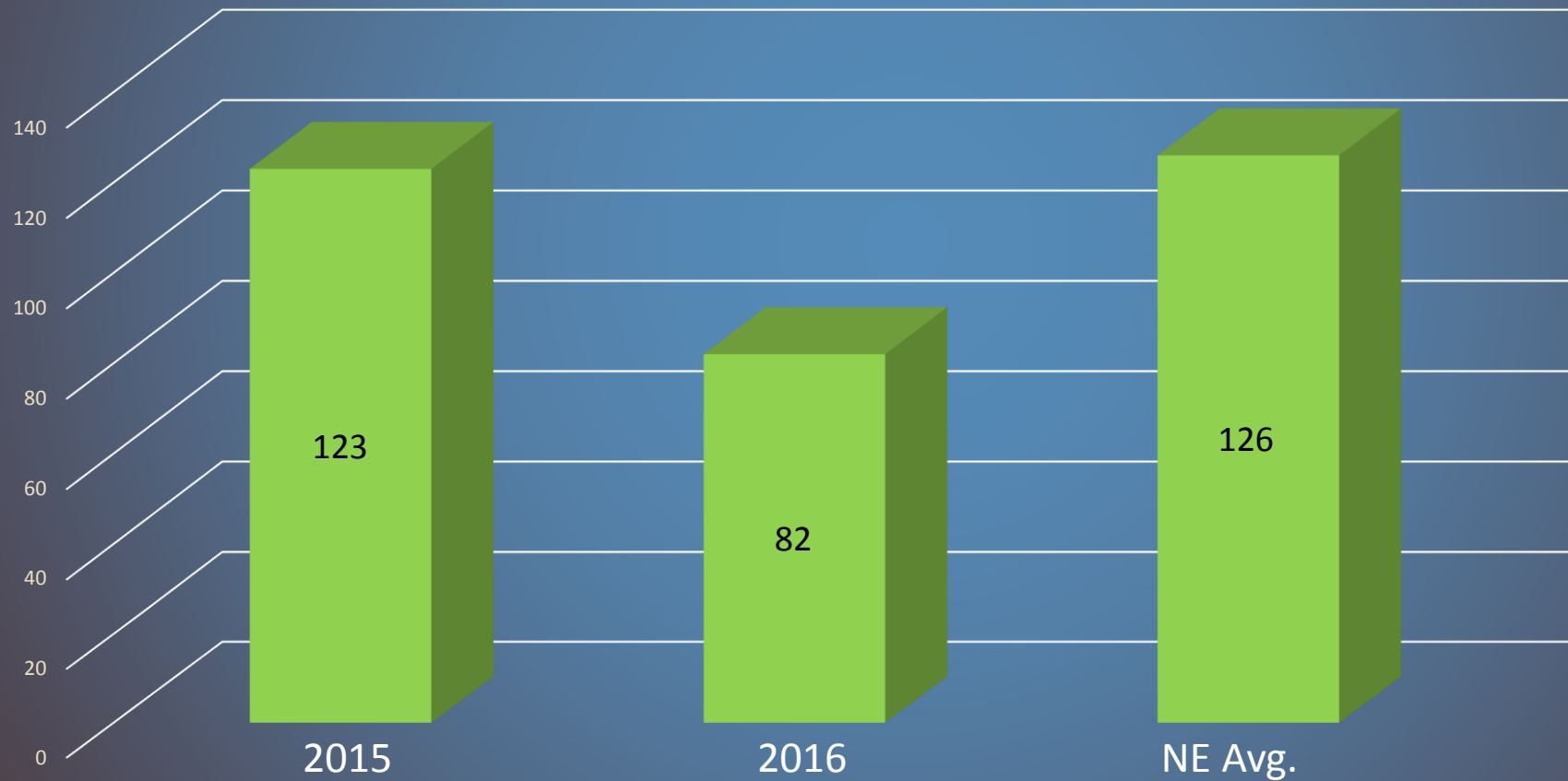
Overall Enrollment



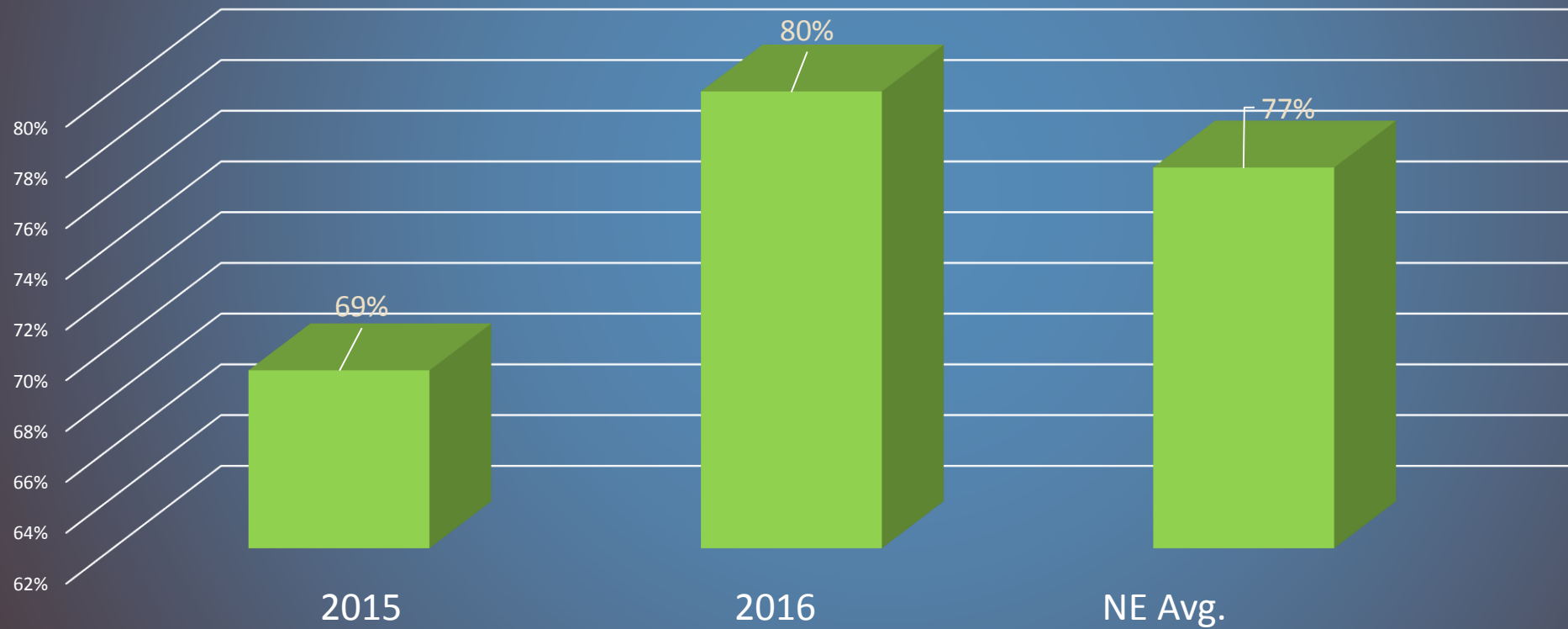
Minority Enrollment



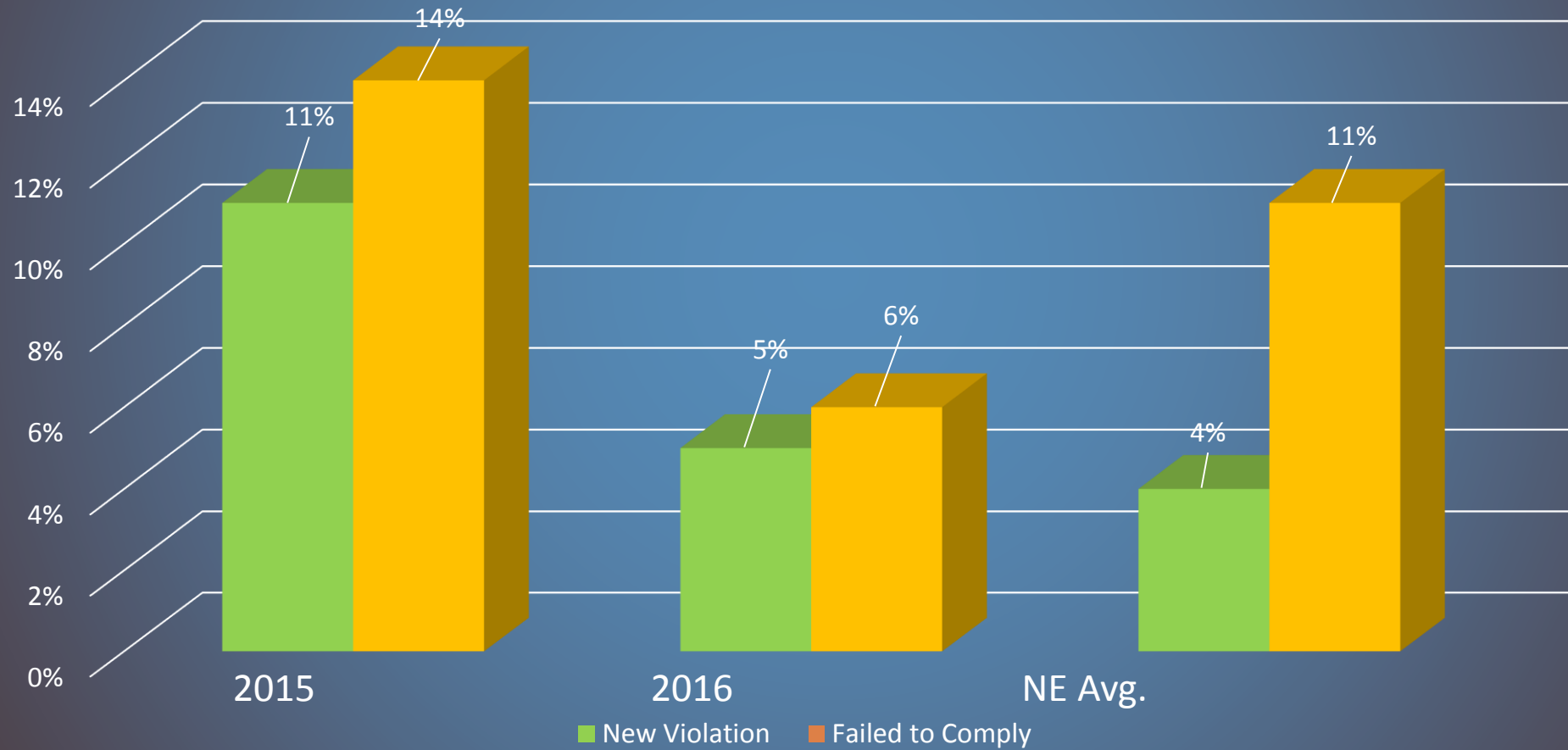
Days in Juvenile Diversion



Successful Discharges from Juvenile Diversion

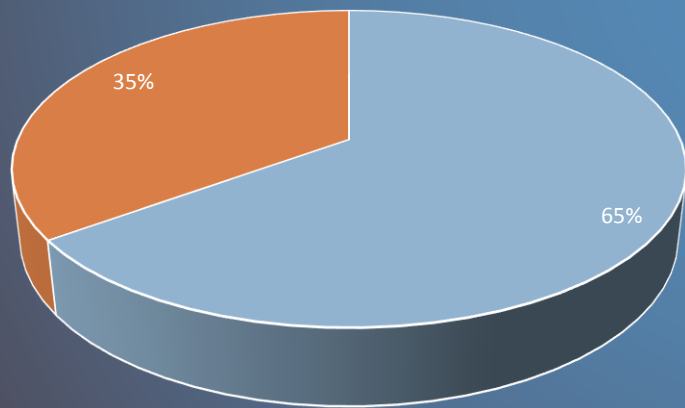


Unsuccessful Discharges



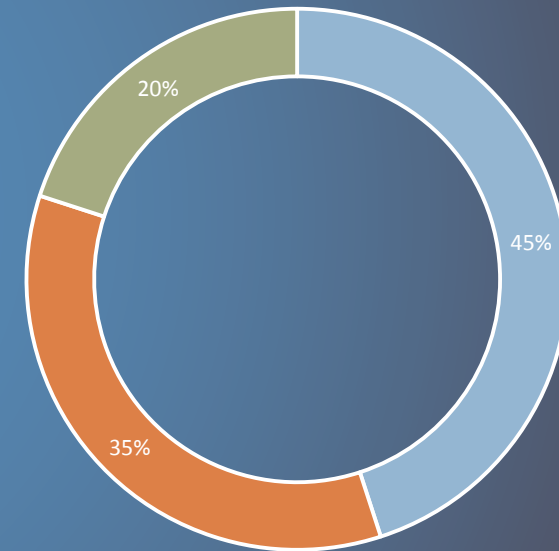
Pre-Adjudicated Services

- 31 youth served last fiscal year
- 75% did not receive new law violations
 - Average age is 17



Male Female

Population Breakdown



African American White Hispanic

Warrant Hold Program

- 100% of Youth Attended Court
- 56% Minority Youth
- Average Age is 14 Years
- Partnership with the School
- Home Visits
- Referrals from Judiciary



Operation Tipping Point

Contracted with Nebraska Center for Children, Family, and the Law to help us identify youth at risk of joining gangs. Data reviewed from the Nebraska Risk and Protective Factor Student Survey; Summary Reports for each neighborhood in the City of Lincoln; and the Lincoln Public Schools Annual Statistics to selected targeted schools to partner.

54 total referrals

43 of joined OTP

11 either denied services or OTP could not contact

7 unsuccessfully discharged

13 graduated OTP

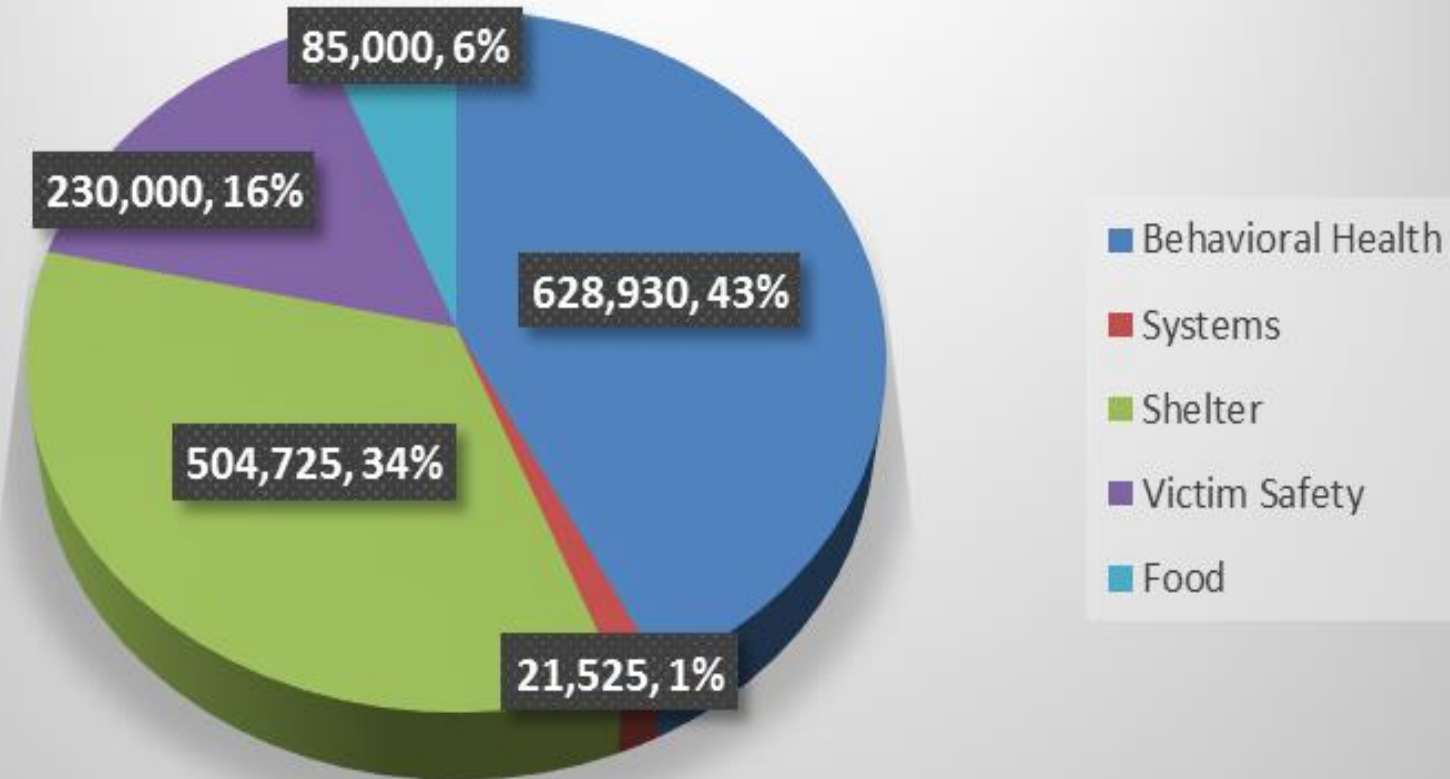


Taking Care of Our Most Vulnerable Citizens

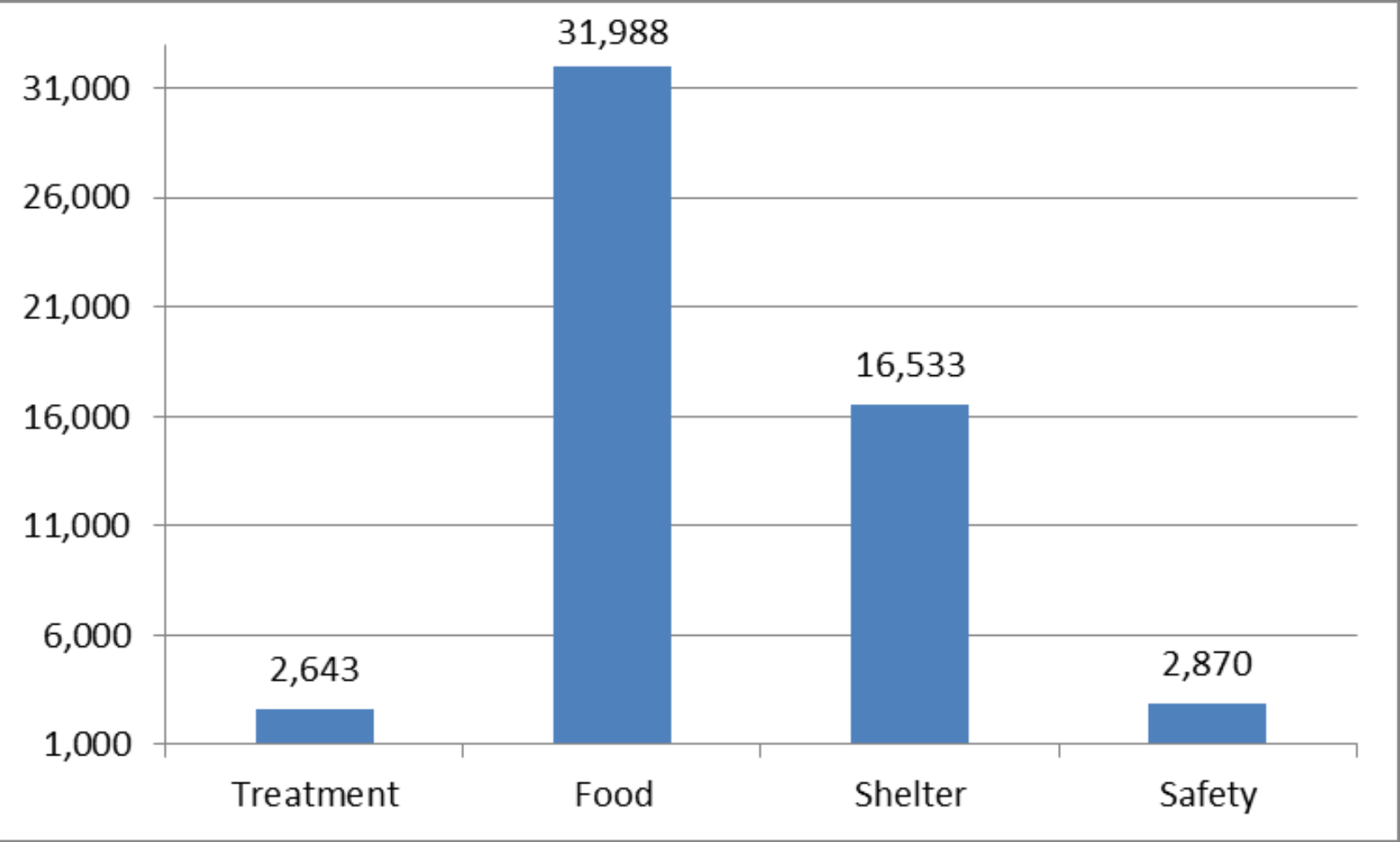


Joint Budget Committee & Keno

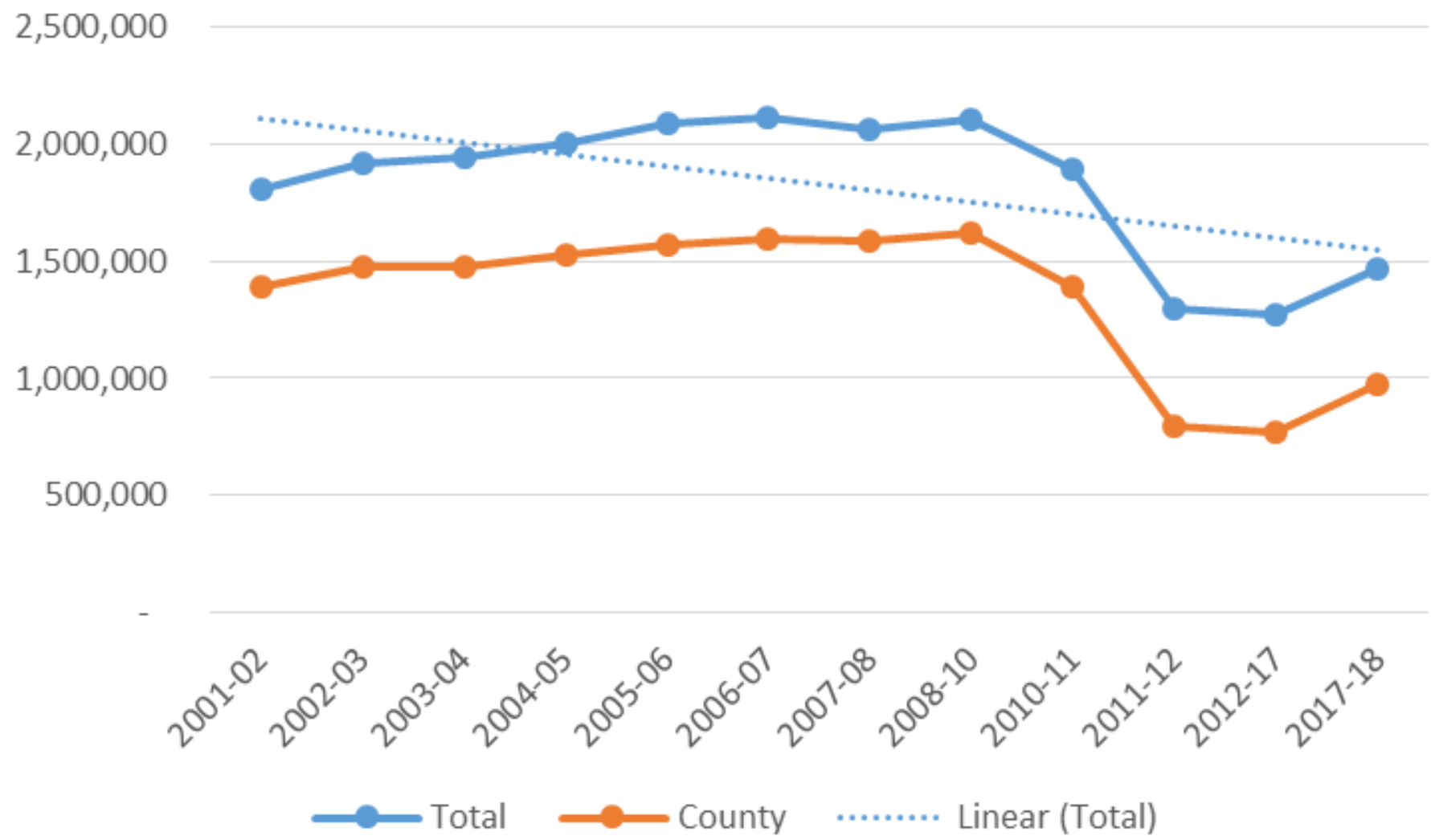
JBC Allocation 2017



Number of Unduplicated Lincoln/Lancaster Citizens Served with JBC Funding

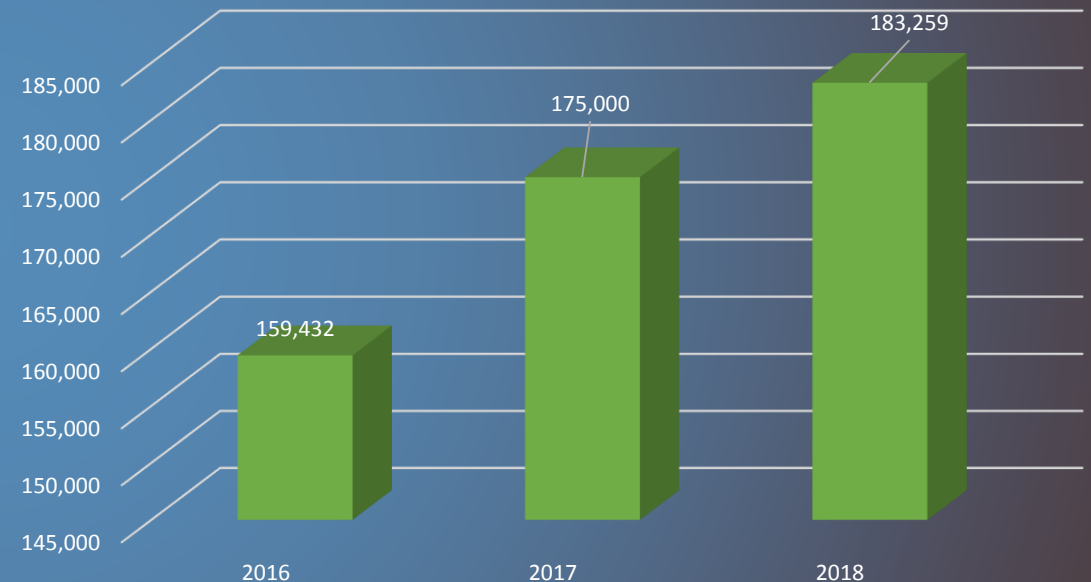


JBC Funding History



Keno

- The City and County each contribute 5% of their respective share of Keno lottery proceeds to the Keno Human Services Prevention Fund to be used for community betterment purposes
- Priority Areas are: Problem Gambling Prevention, Family Violence, Behavioral Health, Early Childhood and Youth Development, Basic Needs/Self Sufficiency, and New Americans Programs
- Redesigned Application and Guidelines
- Worked with the City for Consistency Among Committee Members' Appointments





Community Outreach/Committees

- Region V Behavioral Health Advisory Committee
- New Americans Taskforce
 - Lincoln Unites
 - Refugee Mental Health
- Funders Group
- Homeless Coalition
- Joint Budget Committee
- Keno Prevention Committee
- Human Services Federation
- Juvenile Justice Review Committee
- Reducing Racial & Ethnic Disparities
- Nebraska Crime Commission Grant and Community Planning Committee
- Steering Committee
- Community Action Program Committee
- Justice Council
- General Assistance Monitoring Committee
- Plus more Committees and Agency Site Visits. . .

Grant Writing and Administration

- Grants Written & Awarded

- State \$1,099,926
- Federal \$500,000
- 35 Contracts

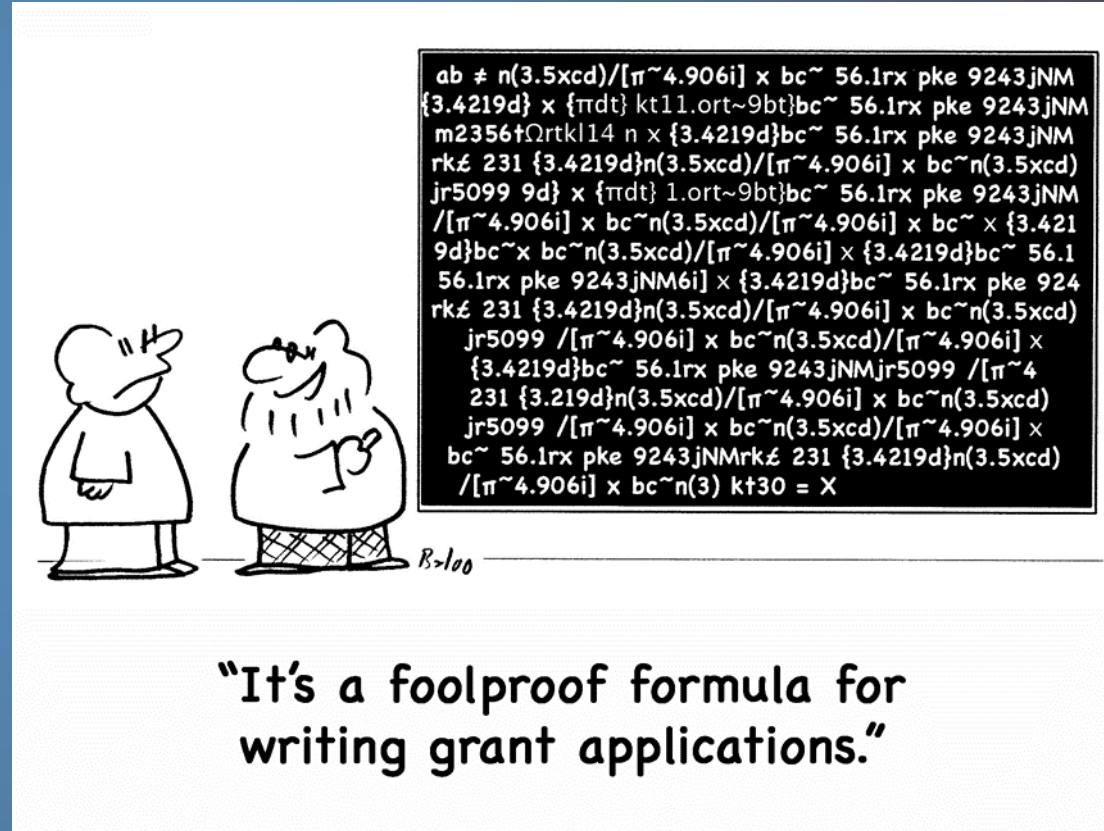
- County Funds Awarded

- JBC \$970,180
 - 21 Contracts
- JJPF \$400,000
 - 18 Contracts

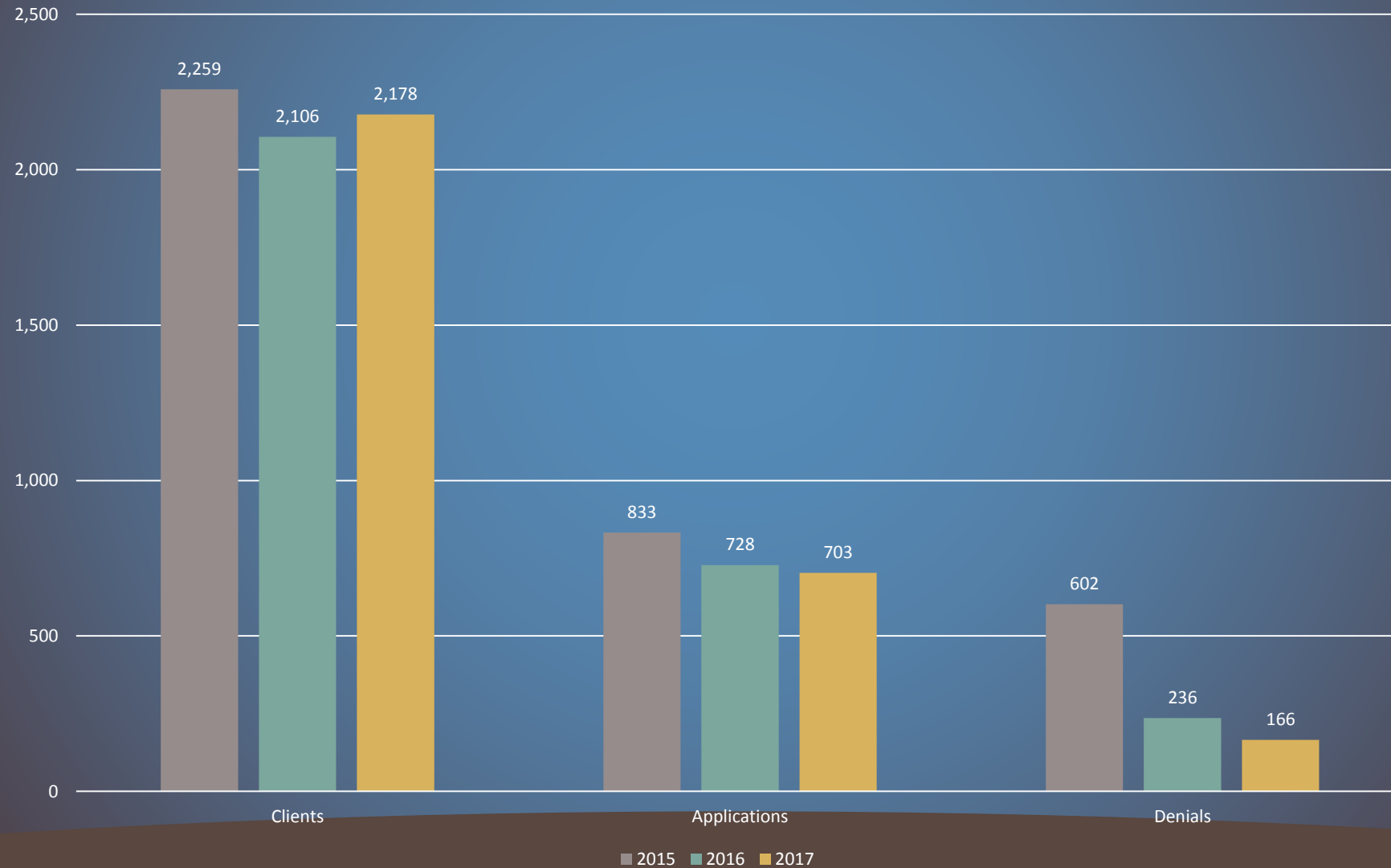
- City Funds Awarded

- JBC \$500,000
 - 12 Contracts
- Keno* \$175,000
 - 22 Contracts

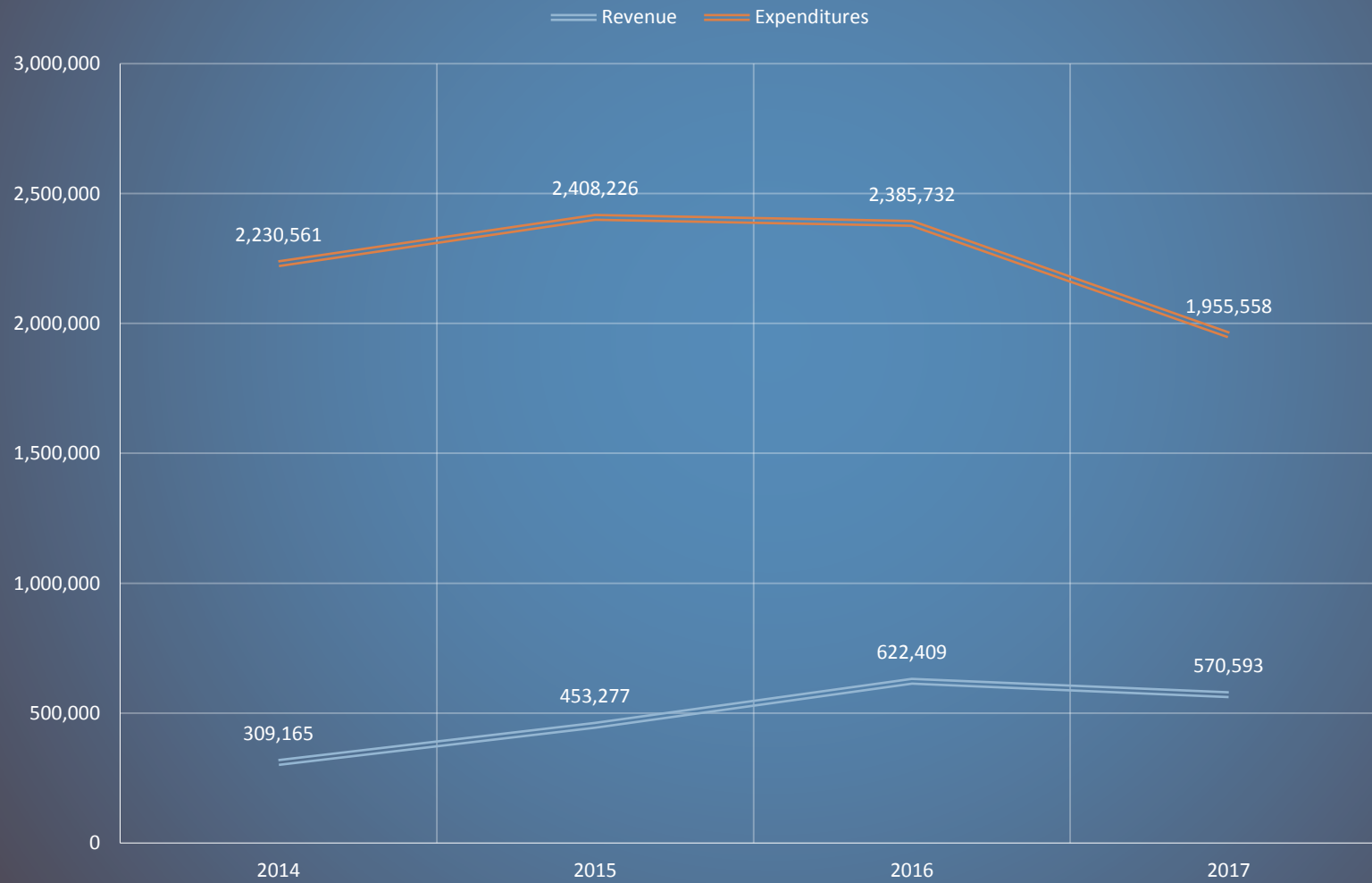
*Keno is City/County Funds Administered through City Contracts



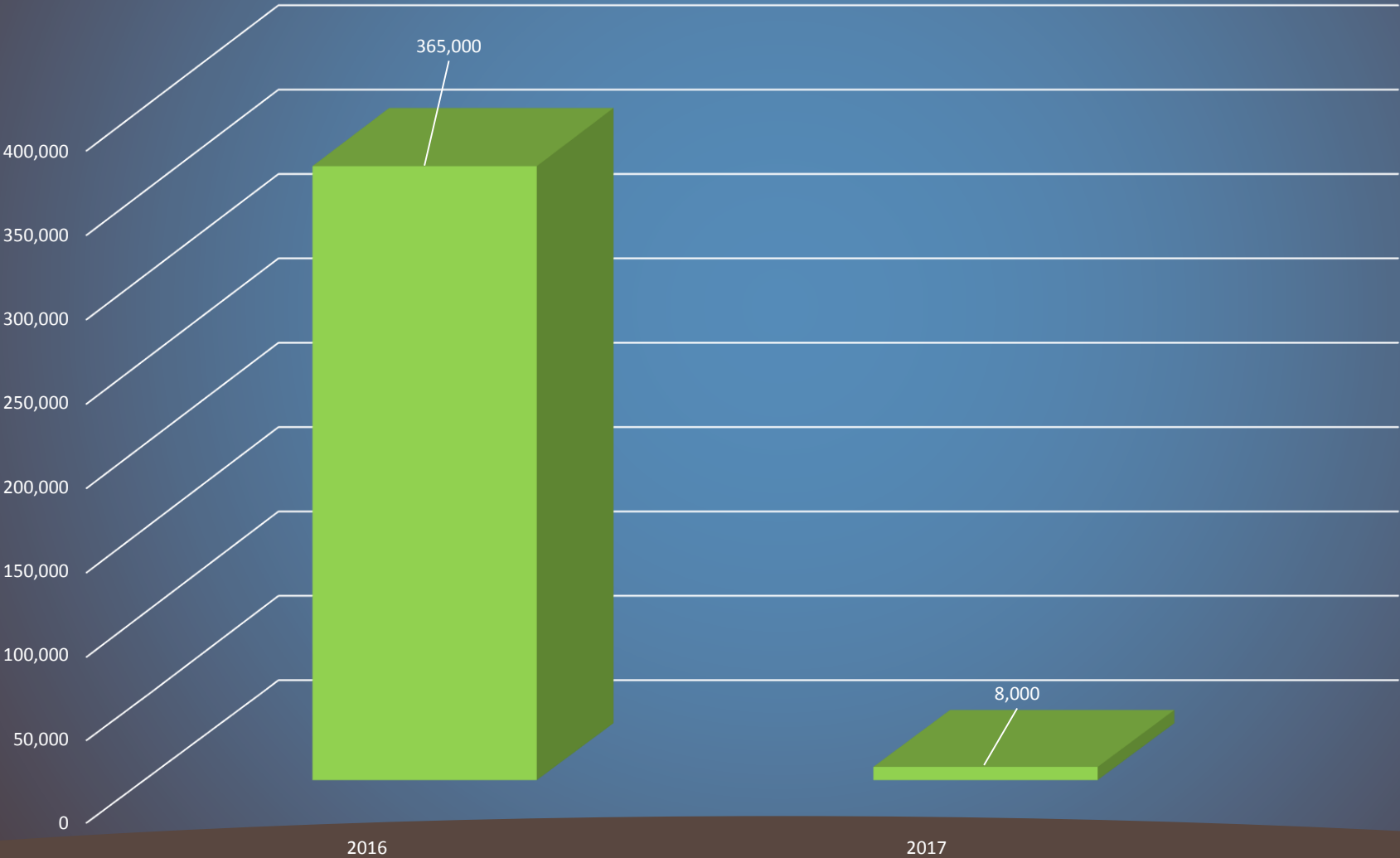
General Assistance Clients



General Assistance – Revenues & Expenditures



Total Dollar Amount of Accounts Owed to General Assistance



Accomplishments

- New partnerships with Schools to Divert Youth out of the System
- Juvenile Diversion was Redeveloped and less Youth are Entering the System
- Additional Funding in JBC allows for Additional Community Based Services
- Grant Guidelines were Developed
- Primary Care was transitioned from LLCHD to Health 360
- General Assistance moved from Trabert to LLCHD
- General Assistance Appeals have Decreased
- Reduction in both General Assistance and Juvenile Justice budgets
- Updated 125 General Assistance Contracts & Provider List
- New General Assistance Database and Financial System
- Regular Meetings with City Administration





Short-Term Goals

- 340b Branded Medications
- Merged Databases for Juvenile Justice and Statistical Analysis Ability
- Partner with 10 new Community Based Agencies
- Build and Enhance Family Outreach and Support
- JDAI
- Partner with Cultural Centers for Diversion Outreach Opportunities

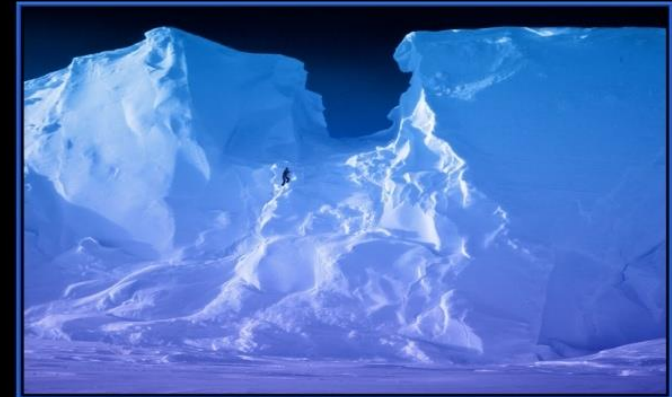


Long-Term Goals

- 85% Success Rate for Youth on Diversion
- No more than 12% Recidivism Rate for Diversion Youth
- Partner with Probation to have the Nebraska Youth Screen Validated for New Americans
- Work Collaboratively to Decrease Minority Youth Entering the System
- Collectively work to Expand and Enhance Crisis Stabilization for Youth
- Ensure Community Partners are Adequately Funded
- Assist Clients in Establishing a Medical Home
- Partner with SOAR to Assist Clients with SSI/SSDI Benefits

Challenges

- On-Going Juvenile Justice System Reform
- Medicaid Expansion
- Unfunded Mandates
- Federal & State Funding
- Behavioral Health Needs
- 300,000 Population Threshold
- Data Collection and Budgets



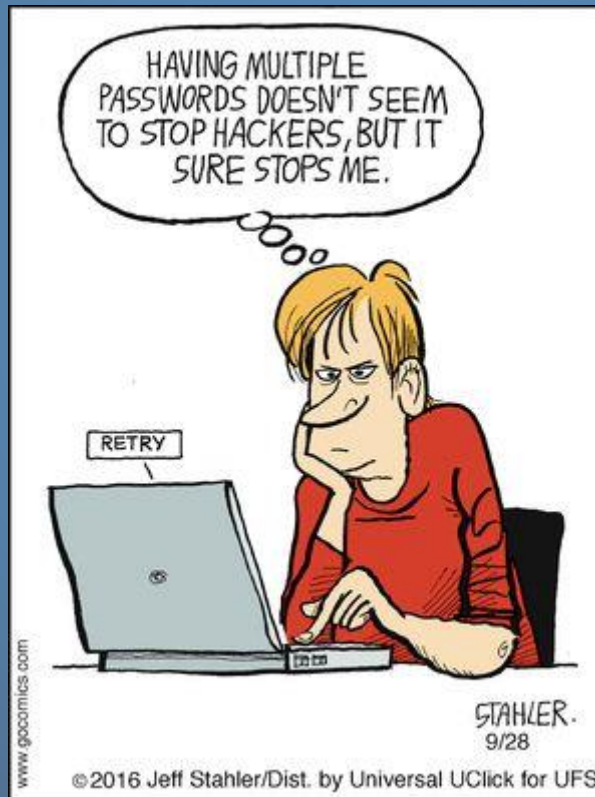
CHALLENGE

"Success is when you realize obstacles you face are challenges to help you become better - and your response equals the challenge."

- Stephen Covey

Technology Needs

- Microsoft Office
 - 2010 Version – 6 Users
 - 2013 Version – 4 Users
 - 2016 Version – 2 Users
- Computers
 - 2005 – 1 Employee
 - 2010 – 4 Employees
 - 2012 – 1 Employee
 - 2014 – 1 Employee
 - 2015 – 4 Employees
 - 2016 – 1 Employee




Estimated Need

fy 17-18 - 1 computer and software
(Estimate \$2,200)

Starting in fy 18-19 - 2 computers and
office updated every year

Begin a 6 year rotation with
computers and Office



The cost of human life and happiness is the first and only object of good government.
– Thomas Jefferson

