

Kerry P. Eagan

From: Hogan, Mary [mary.hogan@meritain.com]
Sent: Monday, August 28, 2017 11:07 AM
To: Kerry P. Eagan
Cc: Hogan, Mary
Subject: Two year look back from date of service for reimbursement 803381

Importance: High

Hello,

We have a reimbursement request from a participant with Lancaster County. The claim is over 2 years old from the date of service.

Claim reimbursements are typically limited to a 2 year look back. The RHS plan generally operates under these guidelines unless the employer designates a period other than 2 years, or provides direction to allow claims greater than 2 years.

I am reaching out to see if Lancaster County will allow or will provide direction on payment for claims that are over 2 years old. A participant, ██████████ has submitted such a claims request.

Please provide guidance on the administration of these claims below:

- Pay this claim and all claims of this type in the future;
- Pay only this claim;
- Do not pay any claims beyond the two year limit;
- Any other administrative decision Lancaster County has deemed appropriate.

Please copy and paste one of the decisions from this list into your reply. We will use this information on claims reimbursement determinations going forward.

Please let me know if you have any other questions or concerns.

Have a great day!

Mary Hogan
Flex Client Service Analyst

Our Values: Integrity, Excellence, Inspiration, Caring

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